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Question: 71

What role is required, at a minimum, to view confidential HR Profile data?
A. HR Admin [sn_hr_core.admin]
B. HR Basic [sn_hr_core.basic]
C. LE Admin [sn_hr_le.admin]
D. HR Manager [sn_hr_core.manager]

Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/concept/c_HRProfileSecurity.html

Question: 72

In the base ServiceNow instance, how are User Criteria used?
A. To control which users can access the HR Case application
B. To control what a user sees in the information and suggested reading widgets
C. To control read and write access to Knowledge bases and articles
D. To control which users can access the HR Service Portal

Answer: C

Reference: https://docs.servicenow.com/bundle/newyork-servicenow-platform/page/product/knowledge-management/task/t_SelectUserCriteria.html

Question: 73

Which of the following are true for an HR application as it relates to the User [sys_user] Table and the HR Profile [sn_hr_core.profile] Table?
A. Both are required.
B. Only HR Profile table is required in HR.
C. Neither are required.
D. Only the User table is required in HR.

Answer: A

Reference: https://docs.servicenow.com/bundle/madrid-hr-service-delivery/page/product/human-resources/concept/c_CustomizedProfileInformation.html

Question: 74

What type of information does the HR Profile contain?
A. Personal employee data
B. Group membership and role information
C. User login and department information
D. A user's password

Answer: A

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/concept/c_HRProfileRecords.html

Question: 75

How many User Criteria Records may be applied to a single KB or KB Article?
A. Only two
B. Only three
C. Unlimited
D. Only one

Answer: A

Reference: https://hi.service-now.com/kb_view.do?sysparm_article=KB0550924

Question: 76

If you have both Admin and HR Admin roles and wanted to configure an Access Control for the Employee Relations Cases table, what must first be done?
A. Add the Delegated Developer role to your User record
B. From the User dropdown in the banner, elevate your role to security_admin
C. Manually add the security_admin role to your User record
D. Nothing would need to be done

Answer: A

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/concept/c_ManageRoles.html

Question: 77

In the Create Bulk Cases module, which Filter by options are available in the dropdown? (Choose four.)
A. Document Template
B. Upload File
C. HR Service Template
D. User Criteria
E. HR Template
F. HR Profiles
G. HR Criteria

Answer: BDFG

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/task/t_CreateBulkCases.html

Question: 78

After the HR Admin [sn_hr_core.admin] role has been removed from the Admin role, how may a user with only the Admin role add members to HR groups?
A. The Admin must elevate their role to security_admin to add members to HR groups.
B. The Admin follows the same process as with any group membership change.

C. The Admin can no longer add members to HR groups.
D. The Admin must impersonate an HR Admin to add members to HR groups.

Answer: C

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/task/t_HRRemoveAdminRole.html

Question: 79

An HR Admin without the System Admin role can do what? (Choose three.)
A. Grant roles to users or groups
B. Modify the HR Administration > Properties
C. Reset user passwords
D. Create HR Criteria
E. Configure business rules
F. Add users to groups

Answer: ACF

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